# **Preparing for the phone call with Riley**

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| Date | Length of the conversation |
|  |  |
|  |  |
| Questions for Riley | Answers given |
| * Tell me about your IT Experience. * You planned to move; do you know already when you are going to move? * What Salery expectations do you have? | * Plenty, from networking to cloud and security. * Aiming for next month, just finalizing things. * Open to discuss, aiming for market rate. |
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| Anticipated questions | Answers to anticipated questions |
| * How’s the work culture there? * What’s the top skill you’d say is needed for this role? | * Supportive and team-focused. * Strong problem-solving ability. |
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| Useful words and phrases | Potential (cultural) pitfalls |
| * Collaborative environment * Agile work processes * Work-life balance * Autonomous role * Career development opportunities * Efficient workflow * Project ownership * Adaptable / Flexible | * Avoid assuming a “one-size-fits-all” team dynamic * Agile may be interpreted differently across teams * Work-life balance may sound vague; specify flexible hours if asked * Autonomous role can imply a lack of support—clarify if needed * Be ready to discuss specific examples for career development * Overstating efficiency could imply unrealistic pace * Project ownership can be mistaken for extra responsibilities * Adaptable / Flexible can sound non-committal; pair with concrete skills |
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| Additional notes | |
| * NO PANIC! | |

**Riley**: Hello! It’s nice to meet you. Thank you for having me today.

**Interviewer**: Great to meet you as well, Riley. Let’s start with your IT experience. Can you share more about that?

**Riley**: Absolutely. I have a well-rounded background in IT that covers various domains, including networking, cloud computing, and security. I’ve worked on deploying and managing cloud infrastructures and have hands-on experience with network security protocols and ensuring data protection.

**Interviewer**: Impressive! Now, I heard you might be planning to move soon. Do you have a timeline in mind?

**Riley**: Yes, that’s correct. I’m aiming to move next month. The details are almost finalized, so it should align smoothly with starting this role if everything goes well.

**Interviewer**: Good to know. Moving on, what are your salary expectations?

**Riley**: I’m open to discussing this and would be looking for compensation that reflects the current market rate for this role. I’m confident we can find a fair agreement.

**Interviewer**: Sounds fair. Let’s shift gears. What kind of work culture do you prefer?

**Riley**: I thrive in a supportive, team-focused environment that encourages collaboration. Having a culture where problem-solving is valued and people share knowledge openly is essential for me.

**Interviewer**: That’s a great fit for us. What would you say is the top skill needed for this role?

**Riley**: From what I understand about this position, strong problem-solving skills are crucial. Being adaptable and capable of tackling complex challenges efficiently would make a significant impact.

**Interviewer**: Excellent. Are there any particular words or phrases that are important to you in an IT role?

**Riley**: Definitely. I value environments described as collaborative and having agile work processes. Work-life balance is also important, and roles that offer a degree of autonomy paired with support stand out to me.

**Interviewer**: I appreciate your input. One last question: are there any potential challenges you anticipate in this role?

**Riley**: One thing I like to be aware of is how agile methods are interpreted, as they can vary greatly across teams. Also, I find it useful to confirm what career development opportunities look like in practice. Ensuring there’s clarity around workflow expectations and what project ownership truly entails is key.

**Interviewer**: Thank you for the insightful answers, Riley. We’ll be in touch soon.

**Riley**: Thank you! I look forward to hearing from you.